

CUSTOMER SERVICE POLICY



Getting started

Learn the basics of using Shanaya. This guide will show you how easy it is to get up and running quickly.



Webinars

Attend a live, free training webinar. Offered 6 times per week by professional instructors to crush your learning curve.



Upgrade

Learn about the latest version of Shanaya. Compare versions to see what you're missing, and get pricing info.



System status

Check the service availability for your users at our data centers located around the world.



Community forum

Ask the AT community. Share your knowledge, or get fast help by posting questions and following discussions.

API

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Get access to our API. Extend your AT portfolio, integrate with applications, and interact with the data.



FAQ

Quickly find answers to commonly asked questions. See if your support question has been answered already.



Contact support

Get help from our friendly support team. Find the support phone number, email, and hours of operation.